



DELIVERY
FULFILLMENT
LOGISTICS

AMONG
THE TOP **5** INDUSTRY
LEADERS

SMART LOGISTICS FOR GROWING BUSINESS

COMMERCIAL OFFER



COMPREHENSIVE LOGISTICS SERVICES IN ONE PLACE

COURIER DELIVERY

FULFILLMENT

FREIGHT TRANSPORTATION

WAREHOUSE STORAGE

SPDEX in numbers

5mln+



SHIPMENTS

15+



YEARS OF MARKET
EXPERIENCE

500k+



DELIVERIES PER YEAR

700+



B2B CLIENTS

10000+ SQ M OF WAREHOUSE SPACE

376+ CITIES AND SETTLEMENTS COVERAGE IN KAZAKHSTAN

100+ COUNTRIES WORLDWIDE COVERAGE

98% SLA

70+ UNITS OF OWNED VEHICLES AND
SPECIAL EQUIPMENT



Key Advantages

SPEED & EFFICIENCY

We guarantee the fastest possible delivery within the shortest timeframe.

EXPERTISE & PROFESSIONALISM

With years of experience, we have earned the trust of over 500 companies in Kazakhstan. Our employees bring extensive expertise from international and local companies and undergo regular professional training.

COMPREHENSIVE SERVICES

We offer document, parcel, and freight delivery at competitive rates via air, rail, and road transport within the shortest possible timeframes, as well as multimodal transportation.

OWN FLEET OF VEHICLES

Our fleet includes passenger and cargo vehicles with load capacities from **500 kg to 20,000 kg**, as well as loading and unloading equipment.



Key Advantages

FLEXIBLE PRICING POLICY

We offer affordable rates with high quality of service. The company provides express, standard, and economy rates, which allows the client to choose the optimal option for shipping and price.

PERSONALIZED APPROACH

Every client is important to us, and we prioritize service quality and customer satisfaction.

ONLINE TRACKING

Track your deliveries on our website or via your personal account.

MOBILE APP FOR ANDROID AND IOS

Our proprietary software includes a personal account, online waybills, and reporting tools.



Core Values

1 

PROFESSIONALISM

High standards of work and expertise of our employees

2 

INNOVATION

Utilization of modern technologies

3 

ECO-FRIENDLINESS

Reducing environmental impact

CUSTOMER CARE

Attention to client needs and convenience

RELIABILITY

Timely and secure delivery

TRANSPARENCY

Transparent pricing and services

EFFICIENCY

Rapid response and order fulfillment

ACCOUNTABILITY

Guaranteed shipment safety

TEAMWORK

Coordinated task execution



Our Services



**COURIER
DELIVERY**



**FREIGHT
TRANSPORTATION**



FULFILLMENT



**WAREHOUSE
STORAGE**



**INTERNATIONAL
SHIPPING**



**CROSS-BORDER
E-COMMERCE SHIPMENT**

SPDEX.KZ +7 727 377 77 22 +7 747 377 77 22

815

Courier Services Across Kazakhstan, Russia, and Worldwide

Rates

 **PRIME**
Delivery within
24 hours

 **STANDARD**
Delivery within
4-6 days

 **EXPRESS**
Delivery within
1-3 days

 **ECONOMY**
Delivery within
5-10 days

INTERNATIONAL DELIVERY
Within 7 days

Additional Services

- Free courier call-out
- Free branded envelopes, packages, and waybills
- Online tracking
- Invoice delivery
- Delivery confirmation

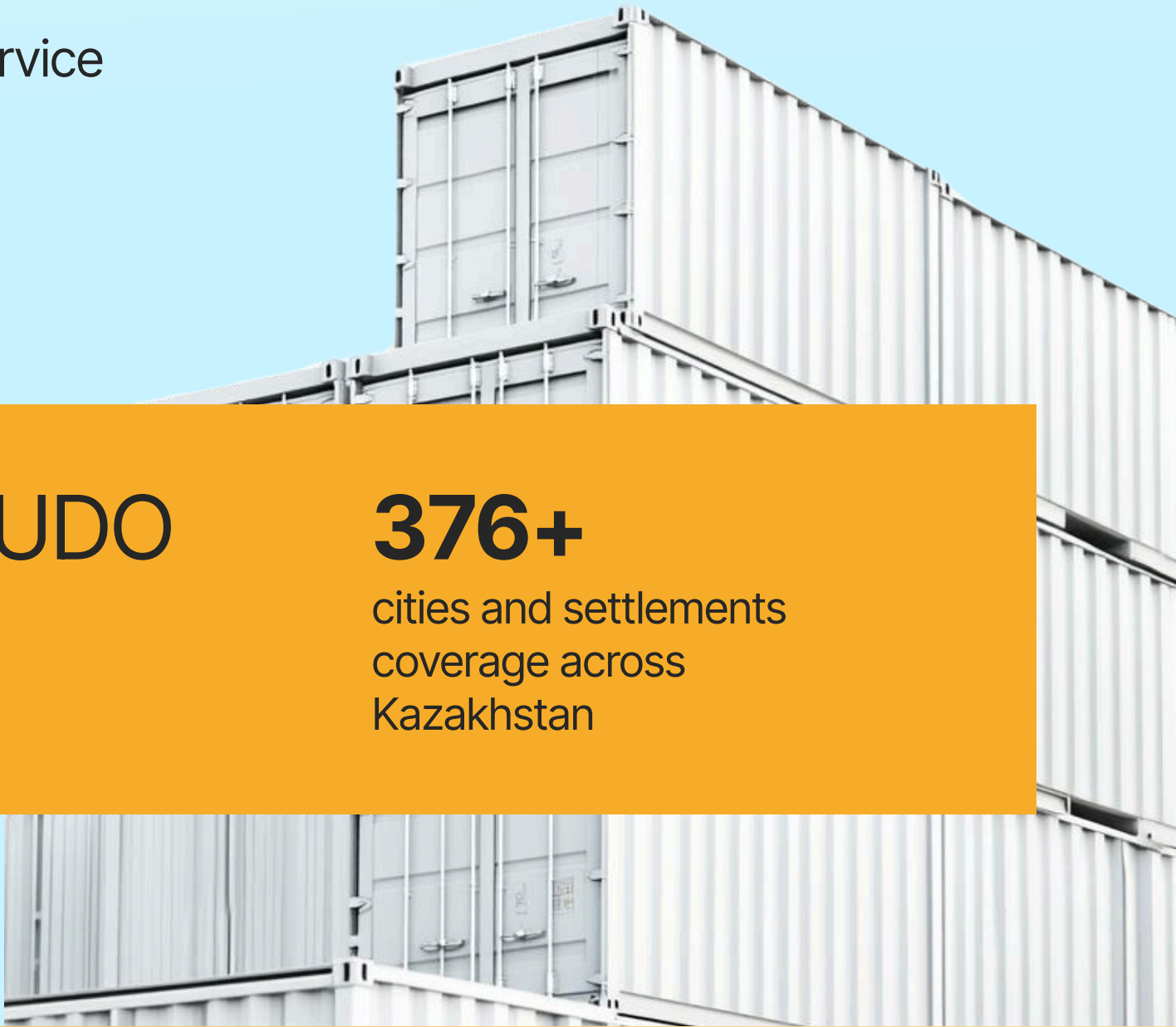
Online Services

- Courier request
- Callback request
- Online tracking
- Quality control service
- Rate calculator
- E-label

98% SLA

500+ PUDO

376+
cities and settlements
coverage across
Kazakhstan



Fulfillment for E-Commerce and Marketplaces

A solution for online stores, marketplaces, and corporate clients.

- 1 Product inbound receiving and warehouse storage
- 2 Pick & Pack and labeling
- 3 Order kitting and sorting
- 4 Online order tracking
- 5 Nationwide customer delivery

Integrations



Business Advantages

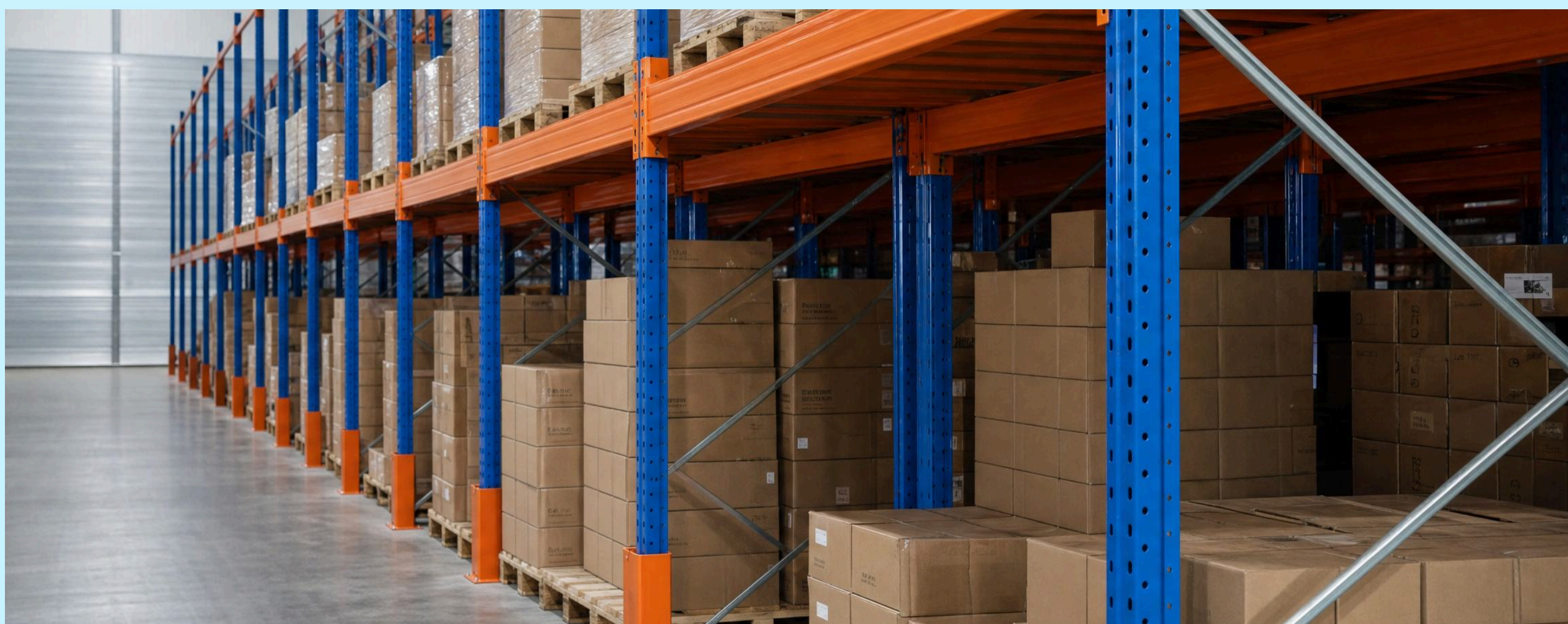
Time savings. No need to handle logistics — we take care of everything.

Cost reduction. Optimization of warehouse and transportation processes.

Technology and transparency. Online tracking and 24/7 inventory management.

Eco-friendliness. Automated routing and zero-emission transport.

Fast delivery. Same-day delivery in major cities, convenient timeframes for all customers.



Freight Transportation (LTL & FTL)

Focus on your
business, leave the
logistics to us.

General cargo transport across Kazakhstan and EEU
countries, as well as worldwide

Consolidated cargo delivery within Kazakhstan with door-to-
door service

24/7 delivery for fashion-retail companies

Warehouse outsourcing

Logistics consulting and international supply chain support

Additional service

Cargo packaging

Delivery to industrial sites and mining locations

Cargo insurance

Warehousing and responsible storage

Rental of cargo vehicles and specialized equipment

Loading and unloading services



Digitalization & Smart Logistics

VIRTUAL ASSISTANT

Online customer support for quick issue resolution and order processing.

WMS (WAREHOUSE MANAGEMENT SYSTEM)

A warehouse management system that automates storage, inventory tracking, stock movement, and order processing

MYSPDEX

A warehouse management system that automates storage, inventory management, stock tracking, and movement of goods.

TMS (TRANSPORTATION MANAGEMENT SYSTEM)

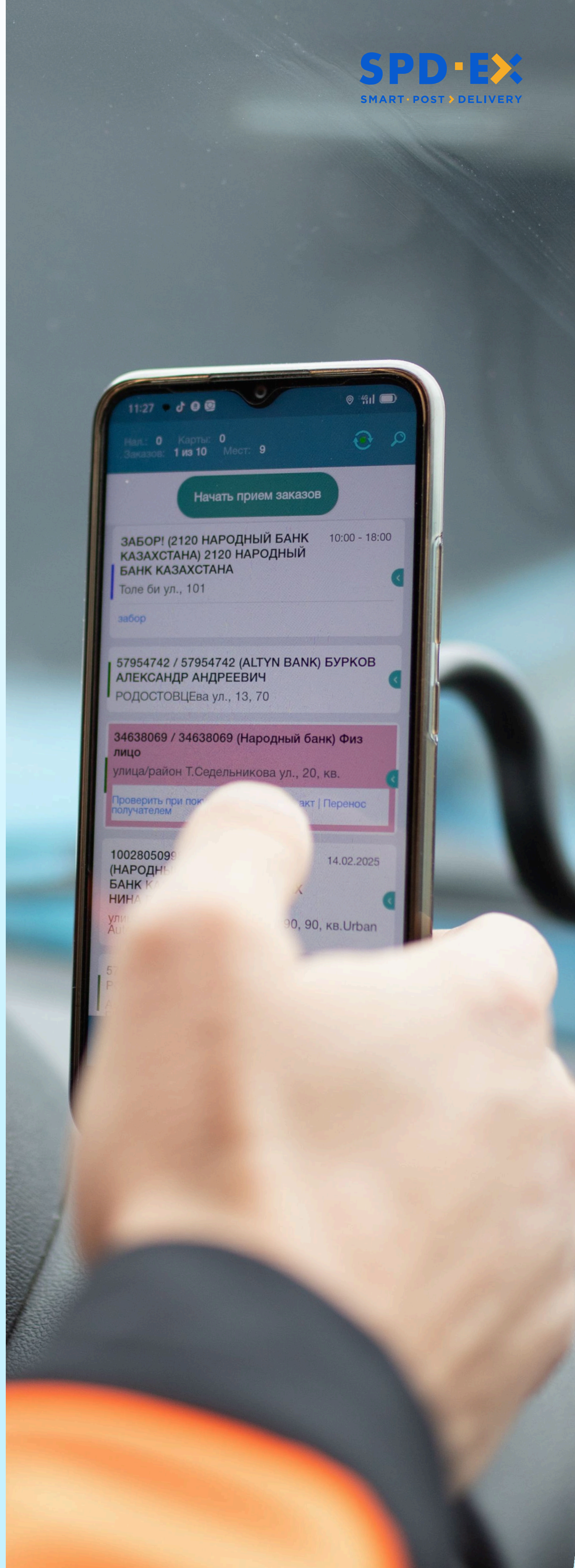
Manages routes, monitors freight transportation, and reduces costs.

API INTEGRATION

Seamless integration with your business services for data exchange.

SPDEX MOBILE APP

Fast logistics management via mobile devices.



green logistic



Why we care

Kazakhstan ranks **20th out of 221** countries in terms of carbon dioxide emissions, and more than 54% of urban emissions are transport-related.

Our Initiatives



SMART ROUTING

a 20% reduction in idle mileage and, consequently, lower carbon dioxide emissions.



TRANSITION TO GREEN TRANSPORT

electric vehicles, zero-emission transport, bicycles, and walking couriers.



PACKAGING SORTING AND RECYCLING

we sort used packaging, send it for recycling, and reuse materials.



SMART COURIER ROUTING

implementation of data analytics to optimize logistics and energy consumption.

By delivering **50,000** orders per year via electric transport in Almaty, we managed to reduce **CO₂** emissions by approximately **30–40 tons of CO₂**. This is equivalent to the environmental impact of planting **1,000–1,500 trees**.



Our clients



NATIONAL BANK OF KAZAKHSTAN



Kaspi.kz



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SPD·EX
SMART·POST > DELIVERY

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